



Armynator » Reviews » Wurm Online

288 people found this review helpful
6 people found this review funny



Not Recommended

0.0 hrs last two weeks / 330.8 hrs on record (3.5 hrs at review time)

Posted: 26 Jul, 2020 @ 1:41am
Updated: 26 Jul, 2020 @ 1:47am

As a long term player (started 2012) and ex-Moderator of Wurm Online, I now accept that I'm probably getting banned permanently for this review. However, Steam reviews are the first chance ever where their GMs can't just manipulate and fake everything in any way they want.

While the game itself isn't that bad, the people running the game are. The staff team acts unprofessional, extremely aggressive and attacks and threatens anyone not following their imaginary rules. (If you break rules that are not listed yet, you will be banned anyways, as they can just make them up on the go)


There are some other reviews up already, listing the known past cases about staff power abuse. Most of them are a bit over the top, but I've been involved in a few of them as well and can say that there is a lot of truth in them. I'd even go as far as comparing the staff team with a totalitarian regime that suppresses anything but positive feedback and their own truth.

When I still was a Board Moderator for Wurm Online, Senior Moderators told us to punish 'name and shame'. I was confused and asked why, as there is no rule against it. Nobody knew, the non existing rule has been 'lifted' a few days later and people that were banned for it in the past kept their penalties. This has been going on since years at that point, yet it appears that I was the first one in the team ever actually thinking about the things I'm doing. Other staff members disliked me for removing that imaginary rule, and they even got more triggered when I asked my responsible senior moderator who I could report corrupt staff members to. Surprise: I got kicked out of the team shortly after. Since then I had to keep quiet, as ex-staff members will get permanently banned if they talk about 'confidential' informations like this. Thank god I never had to sign an actual NDA like in any other GM position I've ever been in.

Any reasonable critique on the staff team gets you banned instantly. They have direct contact to the Discord administration and can get your whole Discord account banned as well. (This also includes deleting your own Discord servers permanently) All staff members can pretty much do whatever they want. They don't need to wait for statements by project officials, they just can make up their own without punishment. If you criticize the game and a staff member doesn't like your opinion, you get banned quickly and have no way to appeal, as they are all covering up each other. They also randomly delete, hide and edit forum posts that are inconvenient for them. This has also happened to regular, non-exploitable bug reports from me in the past.

After speaking with other ex-members of the staff team, and with other players in general, it's clear that nothing has changed over the years. In fact they just randomly banned a well known community member for his critique today again. I'm sure that my experience is just the tip of the iceberg, and that many players have received unjustified bans in the past.

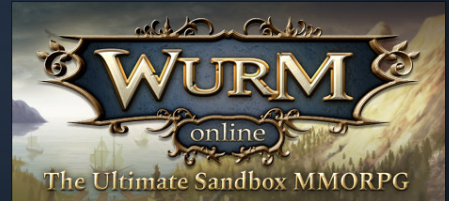
So please... learn from my experience and don't invest any time into this game. It's run by horrible people, and you are always at risk of losing everything because a corrupt staff member decided so.


Was this review helpful? Yes No Funny Award 

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1 FRIEND ALREADY OWNS THIS GAME:



MFDOOM
0.8 hrs



Taien 20 Jan @ 11:39pm

Giving big awards to all the negative reviews of this game, as it deserves them more than any other I've played. Do not laugh about the corruption - it is real and it will affect you at some point if you play. Inevitably in all games there comes a time where you have to file a support ticket for whatever reason. You will be berated for doing so in this game, and the staff will often not help you or even punish you for trying to get something fixed. The corruption among the staff and the casual disregard they have for their players has been a problem for the game's entire existence, and is one of two reasons I don't play it anymore (the other being that they created and then discontinued Wurm Unlimited, a much better version of the game). Also, it's not free-to-play, that's false advertising. You can play about 5% of the game without paying.



Jocktor 22 Nov, 2020 @ 5:32pm

Army speaks the truth



Xenon 28 Jul, 2020 @ 2:26pm

Most people working on game arent even full time employees so.. what corrupt devs btw?
90% its pvp players bullshitting.



tpikol 27 Jul, 2020 @ 6:08pm

funny thing is, i guess long before you joined the staff because this was before board moderators existed, when it was just a few gms and cms doing the forum moderation, but i did have to sign a document with my real name and ingame name on it and send it back to Rolf, because a previous staff member had sued them and won or something like that.
conversations with other people who joined the staff before and after i did, it seems like they stopped demanding this very soon after i did it. why? who knows!

staff members are so aware that they are terrible that they make forum accounts for their staff roles and hide who they are as players, and at the same time so arrogant that they put quotes from their other accounts in their forum signatures. and if you know who they are because you remember them before they decided to hide who they are, they will delete and punish any mention of it.



Beaver Damn 27 Jul, 2020 @ 1:10am

the moderators need to be shuffled out with new and better ones. they are costing this game MONEY and REPUTATION



Beaver Damn 27 Jul, 2020 @ 1:07am

so true... i nearly was permanently banned for a bug i reported, after putting hundreds of hours into the game. instead i was able to appeal it and make it a 2 week ban. i am not sure why the staff think they can afford to treat people so badly on a game with such a tiny player base



Corey Greyfox 27 Jul, 2020 @ 12:49am

Same reason I quit a few years ago. I wont mention Who the mod was that drove me away, but Who they were was well known.



Metalaggression 26 Jul, 2020 @ 11:38pm

I'm quite happy all this is coming to light, because I know if anybody said anything in the forums they'd be instant banned. They have no control over people here, and I know they knew all the shit they've done was eventually going to come to light.



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