

Version with links: <https://platyna.info/wurm-staff-issues/steam-review.pdf>

Hi, I am that permbanned autistic mentioned in few other reviews. I came out in 2017, I am dedicated to help other people with this condition and increase awareness. I have my OCD things, and I write and speak in a way people find weird. My girlfriend says I speak like an "army general" or "Sheldon Cooper". WO staff bullied me and threatened with bans for this.

A few facts that may help you to understand why it is such a big deal to me and how great is the abuse done to me and many other players, often devout fans. At the end of 2019 I got very ill, not going into details, I got cut off my family, friends and work. I got a suggestion to find some game to kill time and get some positive experiences with other people. I played, moderated and even helped to develop several MMORPGs. I was looking for one that works for Linux. I found WO and fallen in love with it, so much that I bought 2 y. subscription. During my 11 months of playing I made purchases for about \$1000. I felt I am supporting a great project, and I was doing it regularly until my financial situation worsened. I was doing a videotutorial, organizing treasure hunts, sermon circles, updating the Wiki, helping on CA_HELP. In the time of ban I had 4 premium chars, plus there was a premium char of my girlfriend who also got banned. Considering each silver coin in circulation has to be purchased from WO store, and I was quite a successful merchant I estimate my total in-game assets, to which I lost access to, at about \$2000.

I was bullied since the very beginning, first by fellow players, who didn't like the way I want to shape my deed. They destroyed my fences and roads, dug giant holes in my perimeter, built fences, planted trees to obscure my view and structures to block my terraforming work or deed expansion. They also bullied people who came to work or visit me. I was calling GMs. Most cases was solved on my behalf, which made the bullies to hate me even more, some of them moved out or stopped playing, but they kept telling other players that I steal and scam, including posting it on forums. Which, is legal, as moderation says: "your reputation is your own, and we will do nothing about" - despite the game rules that forbid cyberbullying and harassment. You can slander a fellow player without producing any evidence. This, caused a lot of people to ignore me or repeat these claims to other without even interacting with me at all. Moderation ignored it.

Bullies then started to make retaliative tickets, and telling GMs false things, e.g. that I am trying to destroy their mines or block the water access, of course they couldn't produce any evidence as it never happened.

Here is the situation with full context that resulted of me being banned for 3 days for breaking a GM order I didn't know I had:

<https://bit.ly/3rxp0ji>

<https://bit.ly/3aSsflI>

How I broke the GM order? By this very line, believe me or not:

[19:14:55] <Platyna> Merfin I know you are stubborn, if you move the road 2 tiles you will gain like 20+ tiles of space for RR.

There were a lot of complaints about vague staff orders, unfortunately as it was mentioned before, any comment about moderation is illegal and such topics are usually instantly deleted. I didn't know about it, so I made a forum thread. All I asked for is so GMs would give clear orders. It was taken as an insult and asking for special treatment, despite the fact clear communication would benefit all. Worth to mention is the rules listed on forums are not real rules that apply to the community, a GM can give ANY order that has nothing to do with the game rules. If they tell you to clap your ears you have to do it.

Copy of the thread: <https://bit.ly/2YXzGLR>

And here is the answer directed to one of the bullies who of course used my thread to tell untrue things about me: <https://bit.ly/3aQ01E2>

It was of course later edited but shows very well the attitude of WO staff towards people with disabilities. I tried to appeal to higher officials to no avail. I even made an in game ticket: <https://bit.ly/3cQ8GWV>

This ticket along with other of my issues was unresolved for about 9-10 months until I got a "bulk resolution" of ALL issues reported by me (there were 5 of them) here:

<https://bit.ly/3aQyJ7r>

WO GMs were bullying me for the way I speak and berating me for petty reasons. For example here is the "Arch GM" angry at me because I said another player has cheaper items than her friend. <https://bit.ly/3tNcoGX>

And here is the same GM berating me for telling another staff member who was pestering me on forums to leave me alone, all as a response to, I think, an innocent joke of mine. I was called names and again threatened with a ban: <https://bit.ly/3aMMev1>

Directly after this conversation I received this on forum, which, as I learned from other players is typical if you step on the staff toes, you are being accused on many things that each of them is a bannable offence, that "disruption of player base" was cited to me by many players, and it is usually the foundation a person get banned under "toxic player rule", of course no evidence is ever provided. I was even scolded because I edit my posts. <https://bit.ly/3a2KdM6>

It contains unfounded exaggerated accusation of things that never happened, this is why when I asked for the evidence the discussion was cut off plus the criticism of the way I speak, I know I can't change the way I speak, so I disabled GL channel and later on I also disabled CA_HELP, and I was doing anything I could to get out of their sight, but I still continued the private correspondence with Enki reporting abuse and calling for reform.

This shows clearly how WO staff, despite claims they have many players from ASD spectrum didn't care to learn ANYTHING about us. Noteworthy are things such as "if you really don't understand" or "you are intelligent you understand" - that show doubt or false assumption that high IQ has anything to do with social skills.

Then I stepped on the toes of a forum moderator Pandalet, her moderation solely consists of shutting down discussions or locking threads, sometimes making a salty comment before doing so, deleting posts as she sees fit, even on topic and polite ones, I grew tired of this behaviour and wrote a complaint about her:

<https://bit.ly/3aKJLRY>

Then my posts started to disappear, be moved to completely unrelated forum sections and so on.

I could go on like that for hours. I collected the copies of my communication with WO staff and other abuse related material: <https://platyna.info/wurm-staff-issues/>

I also found 41 reviews including one curator just on Steam about WO staff abuse, the copies are listed on the link above. You will find there some pretty absurd things there.

Lets fast-forward to my permaban. It is worth to note that Enki - the head GMs is completely uncritical towards the staff that are his long time friends, he believes in everything they say and will not listen to the other side and will ignore any evidence. It was already pointed out by others.

The situations that caused the permaban under reason of "harassment of the moderators":

<https://bit.ly/3c0jKDU>

All I did is I asked a moderator what was the problem. I do not always catch the hidden meaning of the words and I get confused, so such things are useful to me.

Then I got publicly shamed on the WO forums, including accusing me of "spreading misinformation" (sharing the link above).

Despite all that harassment I became an alliance leader and I made many friends, who support me now, for which I am very grateful, they also helped me to collect the evidence.

This game is not suitable to be on Steam. I was contacted by many players who were abused, including an ex-player who is preparing a legal action against CCAB. I have a lot of free time, and I am not leaving it be. Cyberbullying is disgusting and illegal. If you were abused by WO staff, please contact me.