



System Status

Home > Messages

Unread Content | Mark site read | Show/Hide Side Bar

Inbox

Compose New

Used 10% messenger storage

MESSAGES | FILTER BY | SORT BY

- Some suggestions for GM team events and stuff...
1. Enkouters should be...
You and Enki | 1 | 1 dy
- Ronal the #####.
Thank you Enki.
You, Enki and 1 other | 8 | 2 dy
- citizenship on independence
well if you ever decide so in...
TheSumOfAllShadow,
WittleBunnBun and 1 other | 6 | 2 dy
- Hello there
Thing is, I either manage very...
ThatYoungLad and you | 5 | 3 dy
- Moderation abuse goes out of hand.
Enki I would like to get a ruling...
You, Enki and 1 other | 11 | 1 min

Search messages in this folder...

Disable my messenger

Moderation abuse goes out of hand.

3 members active in this conversation (including you)

Pomona | Read: Sunday at 04:29 PM

Platyna | Read: Just now

Enki | Read: Thursday at 04:21 AM

Platyna 412 | Report reply

Started conversation: December 5

Hi,

I am writing to you because Enki is very busy. I am tired of moderation abuse in here. I never broke any rule, yet I was once banned for 3 days for breaking a GM order I never received, then I got warned on forums, for merely noticing that a moderator didn't like my (historical, taken off Wikipedia) photo, without any rudeness or challenge - see the picture attached, and now GM Shydow is after me, I proved him wrong not once on CA_HELP where he provided outdated or just false information (such as you can get rid of tundra by dropping dirt), but I was always on topic and polite to him. Now he is just looking for reasons to mute. Recently he muted me for this very line:

Quote

[19:52:23] <Platyna> Staff is to enforce the rules not decide which jokes are funny.

Full context is here: <https://pastebin.com/z9npTZ6Z>

Today, which made me snap completely, he muted me for answering questions of people inquiring on CA_HELP why I didn't get marks while spending my silver to buy premium, he even blatantly included it in the reason:

Quote

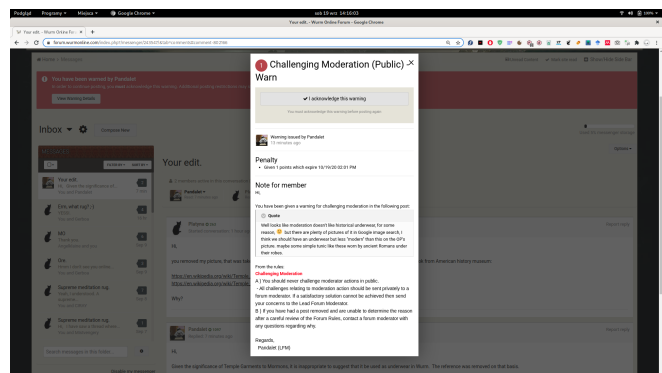
[01:59:08] Shydow issues a warning that you may be muted. Be silent for a while and try to understand why or change the subject of your conversation please.

[01:59:08] The reason for this is 'Please take this discussion

elsewhere [18:57:11] <Platyna> (Ind) Tomato is right, I double checked I didn't spend it to not make a fool out of myself. '
[02:06:53] You have been muted by Shydow for 1 hours and cannot shout anymore. Reason: Challenging moderation
[19:06:36] <Platyna> (Ind) [01:59:08] The reason for this is 'Please take this discussion elsewhere [18:57:11] <Platyna> (Ind) Tomato is right, I double checked I didn't spend

Looks like there are special rules for me on CA_HELP and I can't get my problems solved on this channel. The challenging moderation rule is absurd, it can be stretched to ANY line a moderator doesn't like a rubber band.

I would like to remind you that one of the most raised issue on Steam are the problems with Wurm moderators. Grifo, Darwin, Badvoc and other trolls go unpunished with slander and harassment and honest, paying players are being persecuted. Please do something. This has to stop. Staff should be fair and operate within the rules set by the administration not impose some North Korea style "give me a man and I will find a paragraph" agenda. I beg you, I love this game I paid for it a lot of money, I even made Wurm tutorials, please respect me and let me live within this community and enjoy my game. I know I can't communicate in standards you are used to, but I am a human being and I mean no harm, I have no problems obeying the rules, and I would expect the same from people who are supposed to uphold these rules. I am not the only one in this situation, good, honest players get muted without any reason such as Amata or Petrius. Most players will not complain to you, they will quit and play other games. In the very same day Pandalet issued that absurd warning another user made a thread complaining about her and it was instantly deleted, even if the user had a point and was very polite. Please make it stop, you are the only person who has the power to bring peace between moderation and the community. I have this game paid up to 2022, please don't let people like these above to make this time miserable. Thank you for your time and consideration.



+ Quote Edit



Platyna 412

Replied: December 5

Report reply

Important remark - according to the [chat lines statistics](#), I am the most active player in CA_HELP since last 8 months (the time I play) as an ASD person, I accumulate knowledge about the topics that interest me, I answer hundreds of questions every week if not every day, including so-called "dead hours" when no helpers are online, I do edit Wurmopedia according to the knowledge I get from experiments done

using scientific method. I try to be nice and useful and I never should be punished for that.

+ Quote Edit



Platyna 412

Report reply

Replied: December 13

Can I get any answer? Will anything be done with this? I am sure i am not the only one complaining about overmoderation.

+ Quote Edit



Platyna 412

Report reply

Replied: December 13

I learned today that a person who was posting sexist stereotypical remarks on CA_HELP about women and sending me threats via PM is now a CA himself.

+ Quote Edit



Enki 5841

Report reply

Replied: Thursday at 04:20 AM

On 12/13/2020 at 7:50 PM, Platyna said:

I learned today that a person who was posting sexist stereotypical remarks on CA_HELP about women and sending me threats via PM is now a CA himself.

I will find out more about this!

+ Quote



Enki 5841

Report reply

Replied: Thursday at 04:21 AM

Platyna,

In regards to many things:

I have been approached by a number of people in Wurm Online including team members concerning your continued trolling behavior both before and after your forum messages to me. Most of these issues as I can see have been nothing more than minor disagreements on how things should be handled.

We maintain a social environment in Wurm Online and there will always be disagreements about the ways things could have been handled. That's life. We will not give preference or prejudice for any personal situations whether mental, physical, or medical. You have accused us of such behavior and I have seen no malice or ill intent along those lines by anyone.

You can be a source of useful and relevant information, and have on occasion provided us with some very good tips worth looking into further behind the scenes. You are, at least to me, rather pleasant to talk to, and so it bothers me that you have such a lack of respect for the work the rest of my team must handle when they need to work with you on whatever moderation issue is in play. You have so far been respectful and courteous with me when I have been in contact with you, so why can I not ask the same respect for the rest of my team?

Every single interaction with a moderator has turned into a battle with you. Reading all of the interactions has been very enlightening and discouraging for me. To cut to the chase, I can find no evidence of anyone on our team that is biased against you or discriminatory toward any individual situation or group so stop playing the victim and stop attacking our moderators. There is never any justification for personal attacks on our team members or our regular members. I just learned of your actions toward one of our members and it was a horrific read and will not be tolerated. There is never a reason to out anybody's personal information!

You are no victim here and as we see it, you are a highly intelligent individual, as I said above, with a lot of useful information to offer to the community. Since, you have asked us to clearly lay out what we expect from you... not paraphrasing...

We expect the following from you: (or anybody for that matter)

- Do not argue with moderators - if you disagree with an action, you may query it respectfully once, but no more endless arguments. You may still escalate an issue if required, but use this option sparingly (rather than as a matter of course).
- Where a moderation action has taken place, you will not question or refer to it publicly; you may contact the moderator or team involved privately as above.
- Where you become aware of personal information about staff members or other players, you will not reveal that information to anyone else or in any communications not directly with that person
- You will not abuse staff members, including calling them names or attempting to put words in their mouths, or accuse staff of personally singling you out
- Where a general request for assistance is required (e.g. an in-game support ticket), you may not require that only particular staff members deal with your request
- Please no more playing the ASD victim, accusing staff of being biased and the whole 'typical NT' thing when they don't agree with you
- When responding to other people, take some time to refine what you write so that you get it complete first time - the endless revision and editing of your previous messages, often days after they were originally written and completely changing the meanings has to stop.

Ultimately, just stop with the endless arguments and abrasiveness, that would go a long way. Respect! It goes a very long way.

When you disagree with someone, especially a moderator, it does not make you right, and it does not make them prejudiced against you!

After reading everything, at this point the only way I have that I can show you proper respect is to coldly lay this out and make it clear that there will be respect of our rules and our members. I am making this is an official written warning. If this victim attitude continues to

interfere with our efforts, or the baseless attacks on our team members continues, I will simply remove you from Wurm Online.

To answer your question though, NO, you are the only person complaining about these things. We handle thousands of people and their issues regularly, and while I am often the bearer of bad news, the only main complaints we get are from the ones trolling or causing problems and refuse to accept our judgement over them.

And Lastly, Platyna, you really are highly intelligent. I have enjoyed talking with you when I have a moment, or even being guided around your place. My primary task is to handle situations so that the Developers may work unimpeded. That means you are welcome among us, but if you continue down this path of personal attacks and disregard for our efforts, then I will be forced to remove you from the Wurm Online ecosystem.

Thank you,
Enki (Head Game Master)

+ Quote



Platyna 412

Report reply

Replied: Thursday at 05:22 AM

I beg you pardon Enki? Are calling me a troll? And you in the same post say I am not being discriminated against? I am being criticized for expressing classic ASD communication traits since the very beginning of Wurm. And now you are sending me threats about me getting perm banned from an expensive game that I have paid for 2 years? For what? For writing moderation abuse report and backing them with hard evidence?

You see nothing wrong in all the chat logs, where a moderator cuts all the discussions they simply don't like even if no rules are broken? You see no problems people are being muted en masse for no reason, and useful, helpful and polite posts made to improve the moderation are being deleted? And I am not talking about only myself here, but multiple other users who are now venting on Facebook, Discord and Steam, because they are hell afraid to report it to you and are being told by older players it is futile. You did not notice that when certain staff members come online the chat becomes silent?

I disclosed personal information about whom? Are you talking about the ticket where I asked about the assistance of Shydown, as he is an ASD person? ASD people do not use their power to bully, we being bullied and called names. My communication that was a desperate cry for help and improvement is now considered trolling, also ASD people do not take petty revenges, and they can keep their promises, Shydown broke the word he gave me. Do you expect a user, with ASD to guess it is a personal information while being told it by a staff member who barely knows them? I am good at keeping secrets - if I know there are secrets. Too bad that person did not tell you how I apologized to him instantly after learning it was a secret.

And I can obey the GM orders if they are within the rules of Wurm and rules of decency, and I do get them actually. Where are my 3 days of premium time? You said I did nothing wrong. This ticket was on hold for half a year and then got silently closed. Is it a good customer service? Would you like to be treated like that in game you paid so much money for?

And yes, I by default I tend to be pleasant to people, I am one of very few ASD people who didn't give up on trying to establish correct relations with neurotypicals. I am not harmful. Shydow is doing the harm. He already muted me twice for things that are within a scope of normal human-human communication. I searched the old posting and there used to be a nice and mature discussion between staff and the community about rules, moderation issues and policies. These times are over. Now it is a police state, every line is bad, you can't even say a moderator didn't like your picture without getting punished. Shydow and Pandalet are abusive, they do not accept even the slightest most polite feedback. I was muted 2 times for no reason at all, during last month, and I do play 9 months, I got banned for breaking a GM order I never got and now a head of administration is calling me a troll. Excellent. A person doing disgusting sexist remarks about women and sending threats to someone about rendering their game unplayable were made a CA. I am the most active user in Wurm, most active in CA_HELP; I applied to be a CA and my application went without any answer. I started to make Wurm tutorials and basically all my neighbours are people brought by me on Ind. I spend a lot of in-game currency to conduct experiments to make updates to the Wurmpedia, where I am, next to Neenee most active user, I requested two or three weeks ago to be added to the group that can work with images on the Wiki to improve the documentation, this request also went down the toilet. I offered my time and experience in user support and online gaming for free to now be called a troll and threatened with removal? Are you serious Enki?

A staff member deciding which jokes are funny or the one who mutes a user just because this user answer a question of helper on CA_HELP is the one who undermines the whole team authority, not me.

I never broke any Wurm rule, and I got this message after all the evidence I provided? You are calling me a troll and try to accuse me of using the victim narrative? Do you think I made 50 or so accounts on Steam to complain about Wurm moderation? There are comments of other autists getting banned for showing the autistic traits (which are quite harmless when interpreting correctly) or a user who didn't get out of the tutorial before getting banned. I spend almost 150 euro/month for this game, and if Steam release was done earlier, and I would read such comments I would never decide to play. Let's face it - no one reads positive reviews.

You do insult me Enki, and it is sad to read it, I also enjoyed the time we spent together, but I see that even you getting to know me in person can't win with that "everything is fine, we are doing great" narrative. Yes you were one of very few moderators who were respectful to me, several of them were plain rude and disrespectful.

I never personally attacked any Wurm staff member.

I interpret this post as complete lack of will to acknowledge the problems and to pull the fault to the weaker part, who just was brave (or stupid) enough to raise it. I am disappointed by your unfounded threats.

You can call me a troll, mute me or ban me, but if the Wurm moderation will not change their ways there will be soon no one to moderate, issues with moderation are one of the most raised problems. I thought we both share the common goal - to bring more people to Wurm, so we all would profit. Today my polite, on topic and helpful posts were blatantly deleted, but several people read them and shown me the words of support.

Some Wurm staff members gave me the worst customer service I ever had, it was a psychic crushing experience, including one staff member who caused a major distress, the people who handled the reported issues by the book can be counted on one hand's fingers. I have an assistant who helps me to communicate with neurotypicals, and she was outraged by reading some of the messages I received from Wurm staff.

All the evidence I provided was ignored, bogus accusations and insults were stated. I have no more words to comment on it, I am crying while writing this post. I am very ill, I will probably not live to the end of my premium subscription, but I bought it to support the project, Wurm became an important part of my life, I offered my help, and I have to read things like stated above? Are you serious?

I have a popular support group on Facebook, one of the biggest on the topic, I gave you a credit of trust, I put Wurm on to the list of Autist-Friendly services.

AND NOW I HAVE TO READ THAT I AM A TROLL AND I FACE THE PERSPECTIVE OF GETTING BANNED!

Fine, ban me, I spent all the money I had for entertainment for next year, I will spend my last time contemplating the walls or reading the books I read five times already.

The Society that destroys their misfits wins peace but loses the future. -- Anthony de Mello

+ Quote Edit



Platyna 412

Report reply

Replied: Thursday at 05:41 AM

I edited my post to make it more understandable. I am currently very upset, and it is reflected on quality of my writing.

+ Quote Edit



Platyna 412

Report reply

Replied: Thursday at 06:42 AM

I think that direct reference to the points you wrote is necessary:

On 12/17/2020 at 4:21 AM, Enki said:

Do not argue with moderators - if you disagree with an action, you may query it respectfully once, but no more endless arguments. You may still escalate an issue if required, but use this option sparingly (rather than as a matter of course).

That is an absurd that makes the whole Wurm moderation team to look silly, if you will not remove this policy, soon no one will respect the Wurm moderators at all. The quality of an authority is determined by how it can handle criticism and deal with adversaries. If you try to suppress critics, or you never budge even in petty issues (such as incorrect use of term "multiboxing") then the users form opinion, and these are not favourable ones. Not to mention that from several issues escalated to you, none was handled in a proper time and none

was resolved. As I wrote today in my deleted post - the "escalation" does not function properly. Everyone gets busy with IRL, as I said I sympathize and wish you all the best, but if you are busy you should indicate proper persons who can handle the issues swiftly and according to customer service good practices. I waited months for you to handle issues I reported, instead I got this, plus analysis of out-of-context private personal messaging while I expected a reply about:

- * If should I get a moderation warning for merely stating the fact that the moderator didn't like my picture, so it got removed?
- * Should a moderator decide which jokes are funny?
- * Should the moderation operate within the rules they are supposed to uphold and not outside them?
- * Is a simple statement that the staff should operate within the rules not decide which jokes are funny, something that deserves punishment?
- * Should a reply to a question of a person trying to resolve your issue on CA_HELP something that deserves punishment?
- * Should the rules be changed, so they cannot be stretched to any line a moderator doesn't like?

etc. etc.

Do you know that today a post containing this single line: "The shoutbox is a nice idea but "curation" kinda defeats it purpose" also got deleted?

On 12/17/2020 at 4:21 AM, Enki said:

Where a moderation action has taken place, you will not question or refer to it publicly; you may contact the moderator or team involved privately as above.

See above, plus they say that if I don't like something I can report it to you, and they use it as a mantra.

On 12/17/2020 at 4:21 AM, Enki said:

Where you become aware of personal information about staff members or other players, you will not reveal that information to anyone else or in any communications not directly with that person

I mentioned in the ticket that Shydow is an ASD person, and I had no idea it is a secret, as he never told me it is. Do not ever rely on an ASD person guessing things you have on your mind, and he as an ASD person should know it best. I instantly apologized when learning it was a secret, but it seems Shydow never forgives:

Quote

[00:42:59] <Platyna> i though Wurm staff knows it.
[00:42:59] <Shydow> I like to keep my personal business to myself. Now the entire staff is aware
[00:43:07] <Platyna> Damn.
[00:43:11] <Platyna> Can you edit it?
[00:43:25] <Shydow> No, I do not have the ability to edit what is in a player's ticket
[00:43:28] <Platyna> I thought they know, I never expected you would share any secrets with me.
[00:44:01] <Platyna> I am sorry, I didn't know it is a secret from Wurm staff.
[00:44:09] <Platyna> If I cancel it, it will be still available?
[00:44:11] <Platyna> #####.
[00:44:22] <Shydow> Its not a "secret", per say. I just don't like to spread it around. I don't like it to effect my everyday life

[00:44:24] <Platyna> I am really, really sorry.
[00:44:33] <Platyna> I though they KNOW IT.
[00:44:45] <Shydow> It will still be visible in the queue for a week, plus in the archives
[00:44:55] <Shydow> Its a bit late now
[00:44:56] <Platyna> #####.
[00:45:05] <Platyna> I didn't knew.
[00:46:12] <Platyna> Heh I updated it, I lied and I really don't like lying.
[00:46:43] <Platyna> I am so, so sorry.
[00:46:49] <Platyna> I didn't knew.
[00:47:55] <Platyna> I was told my Astarte there are ASD people in staff, so I was like convinced you shared it with them.
[00:48:53] <Shydow> There are a few who knew, but it wasn't all of them, especially not the newest members
[00:50:06] <Platyna> Can't you ask some high level ticket system admin to delete the ticket?
[00:50:08] <Platyna> I agree for that.
[00:50:26] <Shydow> I don't believe there is a system to delete tickets outright
[00:51:17] <Platyna> I am sorry, I never would tell that if i knew it was a secret. Don't hate me.
[00:51:25] <Platyna> I am trustworthy and I can keep secrets.
[00:51:43] <Shydow> I don't hate you. I am not happy about it, but mistakes happen
[00:52:09] <Platyna> I think you should be proud you are an ASD person, but I understand you don't want to disclose it.
[00:52:30] <Platyna> I am telling people on my ASD support group to never tell they are ASD people when applying to work etc.

On 12/17/2020 at 4:21 AM, Enki said:

You will not abuse staff members, including calling them names or attempting to put words in their mouths, or accuse staff of personally singling you out

I don't remember ever to call anyone names, and yes, Shydow did rule me out, he made a special rules for me on CA_HELP as a revenge for me pointing out his mistakes and raising the issue of his moderation abuse.

On 12/17/2020 at 4:21 AM, Enki said:

Where a general request for assistance is required (e.g. an in-game support ticket), you may not require that only particular staff members deal with your request

Then make it an official rule, and it is nonsense. If I call a telecommunication company when usually Mrs. Kowalska handles my issues, I should be able to request her to handle the issue, it is an act of being polite, and considerate about your customers, and I didn't want to deal with Confucius who was rude and clearly amused by my distress when my items were stolen by abusing the game mechanics.

On 12/17/2020 at 4:21 AM, Enki said:

Please no more playing the ASD victim, accusing staff of being biased and the whole 'typical NT' thing when they don't agree with you

I do deal with ASD people abuse all the time. The comments made by some Wurm staff members are taken from the book of all the misconceptions of ASD people and discriminatory statements. Do

you really think you are the first person who call an ASD person a troll? Or maybe you think that a GM who told me I have to know stuff that only people with correct amount of mirror neurons know, "because I am intelligent", also ASD doubting etc.? I help people who are abused like that every day, I dedicated my life to it after coming out. "Typical NT" was taken from one private conversation with Shydow, as we are both ASD person, I thought we will create a relation based on mutual understanding, and we will support each other with dealing with NT-related problems. We agreed we speak together as persons not the GM and a user, and he promised me to never disclose our private communication, which not only he did, but also, as it seems he cut all the relevant context, so I will look bad. I will keep to myself what I think about such people. But you as a NT, with your emotional empathy, NT people are so proud of, should know how would you feel. Shydow abused and betrayed my trust, I put in him as a colleague in a similar life situation.

On 12/17/2020 at 4:21 AM, Enki said:

When responding to other people, take some time to refine what you write so that you get it complete first time - the endless revision and editing of your previous messages, often days after they were originally written and completely changing the meanings has to stop.

Wait, what? Are you having a problem that a person lacking mirror neurons and having issues with communication refines their posting, so it will reflect their true feelings and things they want to communicate? Wurm staff is so easily offended, and I put a great care to make sure I will be well understood and this is a problem for you? As you said, you have here at least several ASD people, did you put any effort to understand us and get to know more about us? Do you understand I do not have a centre in my brain that lets me to process things necessary for correct communication, you process without even knowing about it? So I have to use my prefrontal cortex which has the slowest possible processing? Do you understand that my problems with communication does not come from the fact I am an evil troll or human trash, but I have a completely different brain than an average person? I have an excellent ability to process complex system and spot patterns (which you could use for the good of the Wurm if you focused on the things I say not how I say them and my private personal relations with one of wurm GMs), and I can't go to supermarket alone. I am a savant, I do never forget what I see due to the connection of my prefrontal and visual cortex that contains 8 times more neurons than average NT, this is why I need to use image filtering software in my browser, yet I am unable to recall the face of my mother, because NT people have a special centre in their brains to process faces and ASD people have to use the same one that used to process things etc. etc. and how I know it? Because my brain was well studied, since childhood I am participating in autism research, which is for me very stressful, but I want to make the world a better place.

Can you show some more consideration and understanding making this world a bit better place for us, or you want us to feel like subhuman faulty units? Because, honestly, after reading what you wrote, I feel like ##### and to answer your question:

Quote

You have so far been respectful and courteous with me when I have been in contact with you, so why can I not ask the same respect for the rest of my team?

Because you were respectful and nice to me, when someone is rude, hostile or disrespectful, I panic. I need a lot of time to process

information and to give correct reply when it comes to human-human interaction, if you do not give me this space and time and understanding I am like a hunted animal.

Here is Top50 since 7 months on CA_HELP:

8193 Platyna
4958 Almostsolitude
4335 Zethreal
3554 Shydow
3154 Neopherus
2644 Timothymarker
2466 Nordlys
2322 Kenolein
1730 Azuleslight
1687 Kelody
1592 Adruidiazkane
1481 Amath
1384 Explora
1368 Dramien
1198 Holdentoledo
1186 Finn
1123 Damascussteel
954 Ekcin
900 Reaping
871 Crukash
862 Xheth
842 Sog
841 Silakka
802 Pelegandromn
747 Llawanroc
745 Smackeddown
732 Absy
727 Lifewarden
711 Sheffie
697 Kylan
635 Braveborn
623 Shenjiwurm
600 Petrius
599 Amata
565 Warmark
562 Maiya
540 Shrimpiie
510 Lyhrinae
501 Zaramé
497 Sappiro
496 Sandyar
490 Leora
482 Jennasoi
481 Itrill
455 Bathilda
439 Wandergast
433 Tristankh
433 Jothebard
431 Erowynn
429 Olloch



Platyna 412

Report reply

Replied: Thursday at 11:03 PM

No discrimination? Here is a post where a person wrote EXACTLY what I did and even more emotionally and a lot harsher, and it is not deleted.



Carmichael replied to a topic

December 15



Northern Isles feedback

Hello fellow wurmians! I am making this post in regards to wh...



By Maoh, December 14 91 replies

This post will probably get removed, but it needs to be said and at least brought up at some point and seen by at least some eyes even if they don't fully agree. The game also needs to be advertised more, and in different...



Quote Edit



Platyna 412

Report reply

Replied: just now

Enki I would like to get a ruling on any case I reported to you, please, I am not going to drop these cases, they are very, very important, what you rule will shape the moderation policy for the years to come, you can either make this policy to be user-friendly and idea-friendly - so moderators have to use common sense, fairness, give clear order and operate within the game rules, which we all will benefit from, or this rampant pick-a-boo abuse that is criticized all over the Internet and gives Wurm bad press and is one of things that draws players away.

My private unofficial conversations are my private unofficial conversations, I spoke with Shydow like a player with player, he never informed me he is giving me any secret but when I learned it, I apologized and tried to fix it, I did what I could, and I acted like a decent human being should act, but he abused my trust by disclosing the communication he promised to keep private, he gave his word, and it turns out this word is worth nothing, if I gave my word I would keep it, no matter what, it is him who should be berated.

Unresolved issues:


1. Three days ban, for breaking a GM order I never received, I was never told I am not allowed to speak with certain players, not to mention that wasn't me who was attacking party, I was grieved, my fencing was destroyed, I had giant holes in my perimeter, my roads were pried and my terraforming was being blocked etc. You analysed the situation and said I did nothing wrong, I would expect my three days for game play to be restored and the obvious mistake acknowledged.
2. Forum moderator issuing a warning under a bogus reason, I just stated that a moderator didn't like my image and deleted it for some reason. It doesn't fulfil any definition of a challenge. It was just a casual line, that was required to keep the context of the discussion, as a referenced image simply disappeared and no comment from the

moderator was left. Please remove it from my file, I see it everytime I visit my profile.

3. GM abusing his powers by muting for conversations that are perfectly within the game rules just because he doesn't like the content, for example user stating that staff should operate within the rules and is not to decide which jokes are funny is not a challenge, not being toxic, it is the truth, stated in a way compliant to all the netiquette and standard human-human communications rule.

I beg you Enki, we all don't like to be criticized, but we all also need to admit and correct mistakes to progress. You know I am not the only player complaining, please help us and help Wurm to flourish. I want to be able to tell my allies and friend or people on Freedom that I reported the issues to you and they were solved fairly, and you will ensure the quality of user support will improve.

I noticed you are a lot eager and happier to communicate in game, so if you would like to chat with me about these issues, my cedar benches with a stunning view on Elysian Bay are there for us, just let me know.

 Quote Edit



Rich text editor toolbar with icons for Bold (B), Italic (I), Underline (U), Strikethrough (S), Link, Quote, Code, Smiley, and Eye. Below are icons for Bulleted list, Numbered list, Decrease indent, Increase indent, Bulleted list, Numbered list, Decrease indent, Increase indent, and a text color icon (A). Below that are dropdowns for Size and Font, followed by icons for Bold (I_x) and Link (Q). A large empty text area is below the toolbar. At the bottom right of the text area is a button labeled "Insert image from URL". At the bottom right of the entire editor area is a button labeled "Submit Reply".

